

# IRB EWG Activities in 2025

## First Half of the Year Highlights

25<sup>th</sup> EaPeReg Plenary meeting

19 May 2025

online

*Inga Popovici*

*IRB EWG Chair*



# IRB EWG Activities in 2025

## First Half of the Year Highlights



### **New round of data collection on broadband coverage**

Gathering updated input for the REPORT on broadband coverage across the EaP region:

- Data collection completed on 1 March 2025
- Validation of aggregated data during IRB EWG meeting in Chisinau on 10 April 2025.



### **Monitoring NRA independence**

Ongoing review of national developments to assess the autonomy and operational capacity of National Regulatory Authorities (NRAs).



### **Assessment of regulatory developments**

Analyzing regulatory changes in EaP countries to align them with the EU rules & best practices.

# Market Analysis

Promotion of fair competition on EaP broadband markets



## **Broadband Market Analysis**

In-depth evaluation of the broadband market landscape in 2 EaP countries (AM and AZ).



# Best Practice Exchange – Facilitated by TAIEX

**First Half of the Year Highlights:** Workshop on Open Networks & Services: Implementing Transparency & End-User Information Rules  
8-9 April 2025, Chisinau, Moldova



## Engagement and capacity building

Supporting stakeholders through expert dialogue and tools to strengthen regulatory frameworks and digital infrastructure.



# EU Rules for End-Users – Empowerment under EECC

## Tools and Rights to Support Informed Choices

- **Transparency of contract information:** EECC mandates clear, concise contract summaries, enabling users to understand key service conditions before commitment.
- **Comparability tools:** National regulatory authorities must ensure the availability of comparison tools to help consumers evaluate offers effectively.
- **Right to switch and keep number:** EECC grants users the right to switch providers with minimal disruption and retain their phone number.



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# Contract Termination Rights – Article 105 EECC

## Fair Exit Conditions for End-Users



### **Right to terminate at any time**

Users may end contracts without penalty after the initial 24-month period or under specific conditions such as contract changes.



### **Notification obligations**

Providers must inform users of any contractual changes, triggering a right to terminate without penalty within 30 days.



### **Equipment return procedures**

Reasonable return policies for terminal equipment must be provided, avoiding undue burdens for users.

# IRB EWG

Sincere **THANKS** to all experts and partners for your meaningful collaboration and contribution!

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